

### Index

2
4
5
5-6
7
8
9
10
10
11
13

# OWNER'S GUIDE 410 SERIES

Household Type

### **IMPORTANT**

Do <u>not</u> return this product to the store.

For assembly problems or questions contact: Eureka's Customer Service Division toll free at 1-800-282-2886\*, 7 a.m. to 8 p.m., Central Standard Time, Monday through Saturday.

For replacement of broken or missing items to be shipped direct to you, call 1-800-438-7352\*, 8 a.m. to 4:45 p.m., Central Standard Time, Monday through Friday.

\*En Mexico llame al 5670-6169.

# IMPORTANT SAFEGUARDS

When using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM CLEANER.

# **WARNING**

To reduce the risk of fire, electric shock, or injury:

- Do not use outdoors or on wet surfaces.
- **Do not leave vacuum cleaner when plugged in.** Turn off the switch and unplug the electrical cord when not in use and before servicing.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If vacuum cleaner is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center before using.
- Do not pull or carry by cord, use cord as a handle, close door on cord, or pull cord around sharp edges or corners. Do not run vacuum cleaner over cord. Keep cord away from heated surfaces.
- Connect to a properly grounded outlet only (refer to Grounding Instructions).
- Do not use extension cords or outlets with inadequate current carrying capacity.
- Turn off all controls before unplugging.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or vacuum cleaner with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free
  of dust, lint, hair, and anything that may reduce airflow.
- This vacuum cleaner creates suction and contains a revolving brush roll. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without dust bag in place.
- Belt pulleys can become hot during normal use. To prevent burns, avoid touching the belt pulley when servicing the drive belt.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids such as gasoline, or use in areas where they may be present.
- Store your cleaner indoors in a cool, dry area.
- Keep your work area well lighted.
- Unplug electrical appliances before vacuuming them.

# SAVE THESE INSTRUCTIONS

# **CONSEILS DE SÉCURITÉ**

Lors de l'utilisation d'un appareil électrique, quelques précautions élémentaires doivent être observées, incluant les suivantes:

LISEZ TOUTES LES INSTRUCTIONS AVANT D'UTILISER VOTRE ASPIRATEUR.

# **AVERTISSEMENT**

Pour réduire le risque de feu, de choc électrique ou blessure:

- N'utilisez pas a l'extérieur ou sur une surface mouillée.
- Ne quitte pas l'aspirateur lorsqu'il est branche. Fermer le poste et débrancher la corde électrique lorsqu'il n'est pas en marche et/ou avant de le repérer.
- N'utilisez pas comme un jouet. Portez attention l'orsque vous l'utilisez pies ou par un enfant.
- Utilisez seulement comme décrit dans ce livret. Utilisez seulement les accessoires recommandes par le fabricant.
- N'utilisez pas avec une corde ou prise endommagée. Si l'aspirateur ne fonctionne pas comme il le faut, s'y il a été échappe, endommage, laisse a l'extérieur, ou échappe dans l'eau, retourne l'aspirateur a un centre de réparation avant de s'en servir.
- Ne tirez pas et ne portez pas par le corde, utilisez la corde comme une poignée, fermez un porte sur la corde, ou tirez la corde autour des coins aigu. Ne passez pas l'aspirateur sur la corde. Éloignez la corde des surfaces chaudes.
- Branchez toujours l'aspirateur dans une prise à trois (mise à la terre).
- N'utilisez pas la corde électrique ou la prise de courant avec insuffisamment de capacité de courant.
- Fermez tout les contrôle avant de débrancher.
- Ne débranchez pas en tirant sur la corde. Pour débrancher saisir la prise, non la corde.
- Ne touchez pas la prise ou l'aspirateur avec les mains mouillées.
- Ne mettez aucun objets dans les ouvertures. N'utilisez pas avec des ouvertures bouches; gardez libre de poussière, tissue ouate, cheveux et n'importe quoi qui peut réduire la courant atmosphérique.
- Cet aspirateur crée de la succion. Quelque modèles contient un rouleau-brosse tournant. Tenir les parties mobiles et les ouvertures loin des cheveux, des habits, des doigts et de toute partie du corps.
- Ne ramassez rien qui brûle ou fument, tel que cigarettes, allumettes, ou des cendres chaudes.
- N'utilisez pas sans le sac de poussière en place.
- Les poulies du courroie peuvent devenir chaudes pendant l'utilisation normale. Pour prévenir des brûlures, évitez de touché la poulie du courroie lorsque vous réparez la courroie.
- Utilisez des précautions lorsque vous nettoyé sur des escaliers.
- N'utilisez pas pour ramasser des liquides inflammable ou combustible, tel que de l'essence, ou utilise dans les endroits ou ses derniers peuvent être présent.
- Entreposez votre aspirateur a l'intérieur dans un endroit propre et sec.
- Garder votre lieu de travail bun éclaire.
- Débrancher les appareils électrique avant de les balayer.

# CONSERVEZ CES INSTRUCTIONS

**To reduce the risk of electric shock**, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

Afin de réduire le risque de choc électrique, cet appareil est muni d'une fiche polarisée (une des lames est plus large). Cette fiche ne peut être insérée dans une prise polarisée que d'une seule façon. Si la fiche ne peut être insérée dans la prise, retourner la fiche. Si la fiche ne peut toujours pas être insérée dans la prise, faire installer une prise adéquate par un électricien qualifie. Ne pas modifier la fiche.

#### GENERAL INFORMATION

Use the cleaner to pick up dirt and dust particles. Avoid picking up hard or sharp objects that could damage the vacuum cleaner.

#### Service Information

The instructions in this booklet serve as a guide to routine maintenance. For additional service information, telephone our toll free number for the nearest Eureka Authorized Warranty Station. You should know the model, type and serial number or date code when you call:

USA: 1-800-282-2886 Mexico: 5670-6169 Canada: 1-800-282-2886

If you prefer, you can write to The Eureka Company, Service Division, 807 North Main St., Bloomington, Illinois 61701, USA. In Canada, write to The Eureka Company, 866 Langs Drive, Cambridge, Ontario N3H 2N7. Refer to The Eureka Warranty for complete service information.



DO NOT OIL the motor or the brush roll. The motor and brush roll are permanently sealed and lubricated.

### **Rating Plate**

The rating plate on the back of the vacuum cleaner shows the model number. For prompt and complete service, always refer to these numbers.

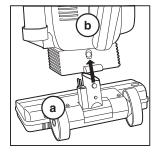
Model and Type No	_
Serial No. or Date Code	

#### THE EUREKA COMPANY

BLOOMINGTON, ILLINOIS 61701 USA HOUSEHOLD TYPE

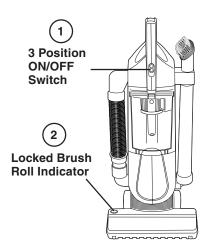
MODEL TYPE SERIAL#

#### **HOW TO ASSEMBLE**



To assemble the cleaner, find the powerhead (a) and the body (b). Align the connector on the powerhead with the receptacle on the body and press together until they click into place.

### **HOW TO USE**



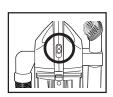
## 1 Power Switch

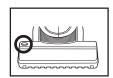
Top position is Off. Middle position is for floor cleaning and cleaning with accessories (brush roll does not turn). Bottom position is for cleaning carpets (brush roll turns).



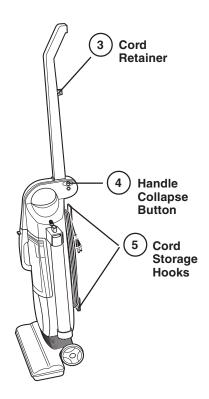
The brush roll indicator will illuminate brightly when the brush roll motor has been locked up due to debris or some other excessive loading of the brush roll. Slide the power switch to the off position and check the brush roll area for obstructions. After clearing the brush roll area, start the vacuum and the brush roll will turn again.

CAUTION: Pulleys can be hot from normal use, to avoid burns do not touch pulleys.



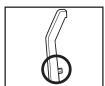


### **HOW TO USE** (continued)



# (3) Cord Retainer

When preparing to use vacuum, firmly push the electrical cord down into the cord retainer. This will place the electrical cord out of the way while you vacuum.



## 4 Handle Collapse Button

To collapse the handle from the upright position, press handle collapse button, rotate handle down.

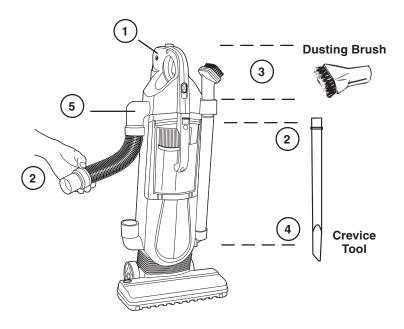


### 5 Cord Storage Hooks

This unit has two convenient cord storage hooks attached to the handle. Wind the cord around the hooks and fasten the plug to the cord to prevent unwinding.



#### **HOW TO USE ACCESSORIES**



- (1) Collapse the handle from the upright position.
- The dusting brush and upholstery nozzle fit on both the hose and the wand with a built-in crevice tool.
- Use the dusting brush to dust furniture, blinds, books, lamps, and shelves.

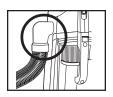


The crevice tool cleans corners, base boards, between cushions.



5 Hose elbow rotates for easy use of the hose and attachments.

To disconnect hose for inspection of blockages, align notch on top of elbow with arrow on main body. Check for blockages and clear if necessary. Align notch on top of elbow with arrow on main body to reconnect.



#### HOW TO MAINTAIN

The instructions given in this booklet serve as a guide to routine maintenance. To avoid unnecessary service calls, check the dust cup, filter, belt, and brush roll often. Empty the dust cup if it is full; clean the filter, replace the belt if it is stretched or cracked, and clean the brush roll bristles if they are wrapped with thread and hair.

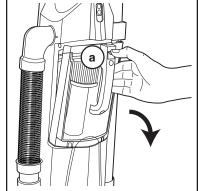
#### To Change Dust Cup Pleated Filter

NOTE: Turn off the switch and unplug the electrical cord before changing the pleated filter. Never operate the vacuum cleaner without the dust cup or the pleated filter.

HINT: When cleaning new carpet for the first time, cup will fill quickly. Check

Remove the dust cup by pressing down on the dust cup latch (a) and pulling dust cup away from cleaner body. When replacing the dust cup put bottom of dust cup in place by aligning tabs in slots and pivot dust cup up against the cleaner body. Lift up on dust cup latch to secure in place.

Check and clean the Pleated Filter once a month to maintain good performance. The filter can be cleaned by washing with mild detergent and warm water. Be sure pleated filter is completely dry before reinstalling.



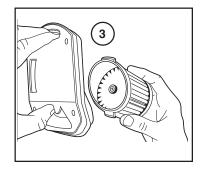
#### To Clean the Pleated Filter:

- 1. Remove dust cup from cleaner body. See above illustration (a).
- 2. Remove dust cup lid by grasping lid handles and lifting up.
- 3. To release the pleated filter from dust cup lid, press latch in the bottom lid handle. Pull pleated filter away from dust cup lid.
- 4. To remove debris, tap filter against waste container or brush off. You may also vacuum the filter using a different cleaner. If filter needs further cleaning, wash in warm water using a mild detergent. To clean between filter pleats, fan open under running water.
- 4. When all parts are completely dry, reattach pleated filter to dust cup lid and follow the above steps in reverse to reassemble.

NOTE: Do not put any parts in a dishwasher.

NOTE: Your dust cup filter may need to be replaced if cleaning it does not restore cleaning performance.





### **HOW TO MAINTAIN** (continued)

#### **How to Empty Dust Cup**

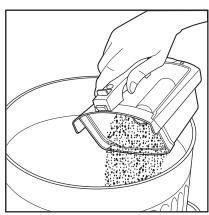
NOTE: Turn off the switch and unplug the electrical cord before servicing the cleaner. Never operate the vacuum cleaner without the dust cup or filter.

# FOR INSTRUCTIONS ON HOW TO REMOVE THE DUST CUP FROM THE CLEANER BODY, REFER TO PAGE 8.

### **Emptying the Dust Cup:**

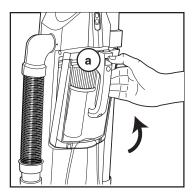
It is clearly visible when the dust cup is full and needs emptying. Remove dust cup from cleaner body. Remove dust cup lid from dust cup by grasping lid handles and lifting up. (See below.) Then dump debris in a waste container.





### Reinstalling the Dust Cup:

Grasp the dust cup lid by the lid handles and sit back on top of dust cup. It will fit only one way. To replace the dust cup, put bottom of dust cup in place by aligning tabs in slots and pivoting dust cup up against the cleaner body. Lift up on dust cup latch to secure in place (a).

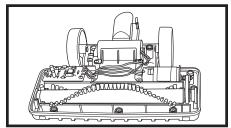


### **HOW TO MAINTAIN** (continued)

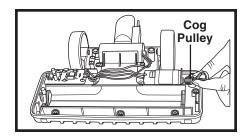
CAUTION: Turn off the switch and unplug the electrical cord before servicing the cleaner. Pulleys can be hot from normal use, to avoid burns do not touch pulleys.

### Replace Brush Roll Belt

Remove the 11 screws on the bottom of the power nozzle. Flip the power nozzle back upright and remove the hood.

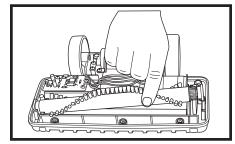


2 Remove broken or worn brush roll belt. Pinch new brush roll belt together and position new belt so teeth engage cog pulley on end of motor shaft.

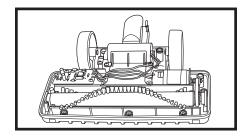


Place the other end of belt around brush roll. Align left end of brush roll into the base by rotating slightly until brush roll end cap slides into place.

Secure right end of brush roll into base.



- The brush roll belt is now installed.
- (5) Reinstall hood.



#### **Brush Roll**

As the brush roll rotates, it sweeps and combs the carpet nap. Remove hair and threads from the brush roll so it continues brushing the carpet nap. Check brush roll occasionally for hair or string that may have wrapped around dowel. Remove with scissors.

When bristles have worn to about 1/4" in length, carpet cleaning effectiveness will be reduced. It is time to replace the brush roll. Follow the instructions in the brush roll belt section to open up the power nozzle and replace the brush roll.

The Eureka Company

Bloomington, IL 61702-2799 P.O. Box 2799

ORDER FORM (Not applicable in Canada)

04/02

(140) applicable III (			diZ	(Fax)		Price (USD)	66.9	21.29	11.49	11.49	12.89	4.19	2.09	Total (prices subject to change without notice)	Tax (add state and local taxes as required by law)	Postage and Handling Charge (Within the U.S.A.)	TOTAL
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			diZ	(Fax)		<b>Genuine Eureka Parts</b>	Dust Cup Filter	Dust Cup	Brush Roll	Accessory Hose	Bonus Hose	Nested Wands	Dusting Brush	To Answer Problems or Questions for U.S.A. and Canada call:	1-800-282-2886* 7 a.m. to 8 p.m. central standard time Monday through Saturday.	(8)	Check or money order (payable to The Eureka Company). Do not send currency.
		Address (street address needed for UPS)	State	(Eve)		Model Number		Туре		Serial Number	IMPORTANT:	your model, type, and	serial numbers. These rumbers may be	found on the rating	plate.	Method of Payment (No C.O.D.s)	Check or money order (p
	S Name	-	D	T Telephone (Day)	To Order		By Phone	1-800-438-7352*	Call between 8 a.m.	central standard time Monday through Friday.	By FAX	1-309-823-5789 *Fn Mexico llame al	5670-6169 By Mail			Simply fill out this	Order Form. Please be sure to

Total

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Expiration date

Signature (Full name as shown on account)

Acct. number

www.eureka.com phone numbers. and evening include day

70884B

\$5.50

### THE EUREKA LIMITED WARRANTY

#### **W**hat This Warranty Covers

Your Eureka cleaner is warranted to be free from all defects in material and workmanship in normal household use for a period of one year. The warranty is granted only to the original purchaser and members of his or her immediate household. The warranty is subject to the following provisions.

#### What This Warranty Does Not Cover

- · Parts of the cleaner that require replacement under normal use.
- · Damages or malfunctions caused by negligence, abuse, or use not in accordance with the Owner's Guide.
- · Defects or damages caused by unauthorized service or the use of other than Genuine Eureka parts.

#### What The Eureka Company Will Do

The Eureka Company will, at its option, repair or replace a defective cleaner or cleaner part that is covered by this warranty. As a matter of warranty policy, the Eureka Company will not refund the consumer's purchase price.

#### Warranty Registration

Please fill out and return the warranty registration card accompanying your cleaner.

#### **O**btaining Warranty Service

To obtain warranty service you must return the defective cleaner or cleaner part along with proof of purchase to any Eureka Authorized Warranty Station.

You will find the nearest location in the Yellow Pages, under "Vacuum Cleaners-Service and Repair." Be certain that the Warranty Station is "Eureka Authorized."

For the location of the nearest Eureka Authorized Warranty Station or for service information, telephone toll free:

USA: 1-800-282-2886 Mexico: 5670-6169 Canada: 1-800-282-2886

If you prefer, you can write to The Eureka Company, Service Division, 807 North Main Street, Bloomington, Illinois 61701, USA. In Canada write to The Eureka Company, 866 Langs Drive, Cambridge, Ontario N3H 2N7.

If it is necessary to ship the cleaner outside your community to obtain warranty repair, you must pay the shipping charges to the Eureka Authorized Warranty Station. Return shipping charges will be paid by the Warranty Station. When returning parts for repair, please include the model, type, and serial number from the data plate on the cleaner.

#### **F**urther Limitations and Exclusions

Any warranty that may be implied in connection with your purchase or use of the cleaner, including any warranty of Merchantability or any warranty for Fitness For A Particular Purpose is limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

Your relief for the breach of this warranty is limited to the relief expressly provided above. In no event shall Eureka be liable for any consequential or incidental damages you may incur in connection with your purchase or use of the cleaner. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights. You may also have other rights which vary by state.

### GENUINE EUREKA PRODUCT

### Questions & Answers about Genuine Eureka Products

- **Q**: Why should I use only Genuine Eureka parts in my Eureka product?
- A: Using Genuine Eureka Products, which are made to our exacting specifications and engineered with emphasis on quality, performance, and customer satisfaction, ensures the long life and cleaning efficiency of your vacuum cleaner. Overall, this saves you money and helps to keep your home clean.
- **Q**: How can I be sure I am using only genuine Eureka products in my product?
- A: Typically, packaged products and paper bags can be identified by a "Genuine Eureka Product" symbol (see illustration above). For further identification assistance, you may call our toll-free number, 1-800-282-2886, for the location of a nearby Eureka Authorized Warranty Station.
- Q: Are there any differences between "made to fit" or "imitation" and Genuine Eureka parts?
- A: Yes, there are some very important differences in materials, quality, and reliability. Many customers have mistakenly purchased "imitation" paper bags and parts while thinking they purchased genuine. Unfortunately, many of these customers discovered the differences after they experienced related difficulties.

For Genuine Eureka Value, Accept No Imitations!
THE EUREKA COMPANY

Bloomington, Illinois 61701